Fact Sheet on Essential Business Emergency Orders
Updated April 15, 2020; 3 pm

What is Governor Baker’s emergency order regarding essential businesses?

Governor Charlie Baker announced updates to the “non-essential businesses” emergency order on March 31. The order requiring non-essential businesses to close their physical offices has been extended to May 4 at noon. Businesses are encouraged to continue their operations remotely. Essential businesses are urged to follow social distancing protocols provided by the Department of Public Health.

Order | Press Release

What businesses are deemed essential?

Review the full list of essential businesses. If your business is considered essential, no further action is needed.

Below is a broad categorization of COVID-19 Essential Services as of March 23:

- Health Care & Public Health
- Law Enforcement, Public Safety & First Responders
- Food & Agriculture
- Critical Manufacturing
- Transportation
- Energy
- Water & Wastewater
- Public Works
- Communications and Information Technology
- Financial Services
- Defense Industry Base
- Chemical Manufacturing & Hazardous Materials
- Other Designated Community Based Essential Function & Government Operations
- News Media

If my business is not included in this list, how do I request essential business status?

Should you need further assistance or have questions if you are not included, click here to request essential business status. Keep in mind that local boards of health are authorized to enforce this order.

Additional Links:
COVID-19 Essential Services FAQs - Provided by the EOHED
Federal guidance on the essential critical infrastructure workforce

Who can I call at AIM to answer questions?

AIM members should contact the AIM Hotline at 800-470-6277.
To learn more about AIM, visit Membership or contact our membership team at membership@aimnet.org